



DVR Statewide Service Provider Meeting

Division of Vocational Rehabilitation

March 26, 2024

Welcome and Purpose

- Welcome!
- Service Provider Focus Groups – Thank you!
- Future Statewide Service Provider Meetings.
- Overview of today's topics.



Agenda

- Introduce new DVR Program Development Specialist
- Overview Statewide Performance
- Service Agreement Renewal update
- Technical Specifications/Report changes
- APSE Training status
- Hire Reporting via Portal
- General Fiscal Reminders
- DEI survey results



Program Development Specialist

Natalia Vega

Program Evaluation and Development Specialist

- Biography
- Will work on:
 - Technical Specifications
 - Provider Support/Recruitment
 - Statewide/local programs
 - Service/Program Proposal Review



Statewide Performance

- Increase in referrals/applicants
- Total Served/Services Provided
- Successful Employment Outcomes
- WIOA Measures
- RSA Performance Summary



2024-2026 Agreement Prerequisites

- Required Trainings:
 - Ethics (**due every five (5) years**)
 - IT Security Awareness Training (**due annually**)
 - <https://dwd.wisconsin.gov/dvr/service-providers/training/>
- Criminal Background Checks:
 - Required for all personnel and subcontractors
 - Completion date must be within six (6) months preceding the signing of the 2024 Agreement



Personnel & Subcontractor Portal Updates

Update all active personnel and subcontractor profiles.

- IT Security Awareness Training (**completion date must be 03/08/2024 or after**)
- Ethics Training (**if completion date exceeds five (5) years**)
- Criminal Background Check Date



DVR Portal Updates

- **Monday April 1st:**

- Portal offline **8:00-10:00 AM** for system updates.
 - New Agreement available in the portal.
 - Service Location and Personnel Update.
 - Identify services by the WDA and County.
 - Live demo/Q&A Session:
 - Friday April 5, 1:00-2:30 PM
 - Monday April 8, 2:30-4:00 PM
 - Tuesday April 16, 8:00-9:30 AM
 - A QA document and a recorded demo will be posted on the DVR Service Provider webpage: <https://dwd.wisconsin.gov/dvr/service-providers/#agreements> after all sessions are completed.



Agreement Renewal

- Resources will be available on the Service Provider Website in April.
 - Recorded presentation to review changes to the Agreement and how to submit your agreement for the 2024-2026 term.
 - Renewal Checklist
- An announcement will be sent to the DVR Service Provider Main Contact when resources are available.
 - Please share communication with your staff as you see appropriate.



Agreement Timeline

- **April 1st – April 30th:** Complete Agreement prerequisites and portal updates. Attend live session or review recording.
- **May 1st-May 17th:** Complete and submit a new Agreement through the service provider portal.
 - **Note:** All updates and new agreements **due by May 17th.**
- **May 20th-June 28th:** DVR reviews and approves Agreements.
- New term begins July 1, 2024, through June 30, 2026.



Student Work Based Learning

- A. Service Provider Main Contacts notified of upcoming system updates on 3/5/24
- B. Requested response by 3/15/24
- C. Deployed the changes making Student Work Based Learning a standalone service
- D. BMS updating agreements as appropriate



Technical Specifications/Reports

- Survey themes
- Workgroup approach
- Workgroup takeaways
- Template draft and feedback



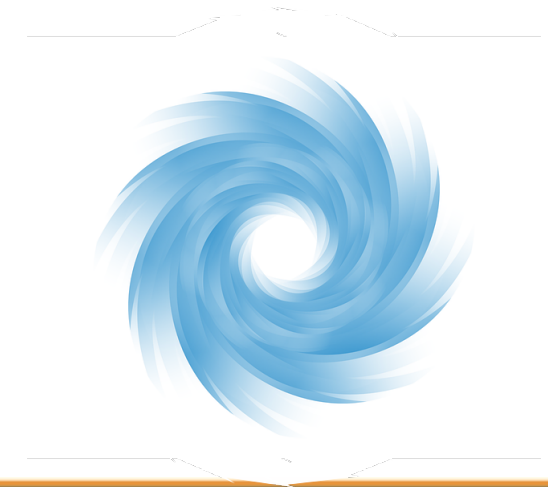
APSE Training Status

- 6 sessions (2 in person/4 virtual)
- 40 hours total
- \$300
- First cohort of 18 providers complete
- Next Session in Q3 2024
- ACRE review to follow



Hire Reporting via Portal

- Updates
 - End use of electronic submission report version
 - Please promptly complete report
 - Use messaging as necessary for
 - consumer updates
- Questions?
 - Portal functionality contact:
Jennifer.Wendlandt@dwd.wisconsin.gov



General Fiscal Reminders

- Use of DVR Service provider Portal tools
- Timely and accurate invoicing
- Timely and complete reporting
- Resolve any issues with local DVR staff



Diversity, Equity, and Inclusion

- Survey Results – Thank you
- DEI Action Plan
- Resources/Support
- Building Awareness



The background of the slide features a dark blue gradient with silhouettes of two men in caps shaking hands. The word "Questions" is centered in white text over the handshake.

Questions



Resources

Policy Questions

Kathleen Enders
Kathleen.enders@dwd.wisconsin.gov

Supported Employment Questions

Andrzej Walz-Chojnacki
Andrzej.WalzChojnacki@dwd.wisconsin.gov

Technical Specification Questions

Natalia Vega
Natalia.Vega@dwd.wisconsin.gov

Service Agreement Questions

David Knuth
David.Knuth@dwd.wisconsin.gov



Resources

Service Provider Webpage

<https://dwd.wisconsin.gov/dvr/service-providers/>

Wait List Information

<https://dwd.wisconsin.gov/dvr/resources/service-interruption-waitlist.htm>

